



VILLAGE OF PINCKNEY

NEW CUSTOMER GUIDE

We are excited to be your waste hauler. To help us provide you with quality service, our mascot, Captain CurbySM, has a few things to share with you.

Please have all items at the street by 6 a.m. on your collection day.



Trash Collection Day WEDNESDAY (weekly)



Recycling Collection Day WEDNESDAY (every other week)



Yard Waste Collection Day WEDNESDAY (every other week)

SERVICE DETAILS

TRASH SERVICE

Residents have a choice between eight-bag service or cart service. With eight-bag service, residents may dispose of eight bags (50 pound maximum per bag) each week. With cart service, residents receive a rolling cart that holds four to five large trash bags and may place three additional bags outside the cart each week.

The Village bills quarterly for trash service. The rate for eight-bag service is \$37.50 and the cart service rate, which includes the rental cost for the cart, is \$41.25.

To add a cart to your service, go to www.grangernet.com/community-cart-request.

Residents can dispose of one bulk item per month at no additional charge. Bulk items include appliances, furniture, mattresses, etc. that don't fit in your cart. Please note that there is a \$55 charge for bulk items containing Freon (refrigerators, freezers, etc.). You must contact Granger to schedule pickup of items containing Freon.

RECYCLING

Recycling is collected every other week using an 18-gallon recycling tub. Recycling guidelines and calendar can be found on the Granger website at www.grangernet.com/pinckney-recycling.

YARD WASTE SERVICE

Yard waste is collected every other week on Wednesdays (April – November). Please use your own paper yard waste bags, which can be purchased from many local retailers. You may set out up to eight bags of yard waste on the collection day. Yard waste collection takes place on opposite weeks as recycling.

CUSTOMER SERVICE

www.grangernet.com/email-sign-up.

NEW RESIDENTS

New residents to Pinckney will be automatically set up for service. If you wish to upgrade to cart service, please go to www.grangernet.com/community-cart-request. Recycling tubs are available for a fee of \$5 at the Village office.

CONNECT WITH US

Receive reminders from us about holiday or weather service delays and other important service-related information. Sign up by completing the form at

OBSERVED HOLIDAYS

All Granger offices and operations are closed for the following holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If the holiday falls on a weekday, collections will be delayed by one day for the rest of the week.

If the holiday falls on a Saturday or Sunday, there will be NO delay.

Visit www.villageofpinckney.org for complete details on the Village trash, recycling and yard waste services.

Mailing Address Granger 16980 Wood Rd. Lansing, MI 48906 Customer Service 517-372-2800 Toll-Free 1-888-9GRANGER Website

www.grangernet.com **Email**info@grangernet.com

